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## ***Ten Year (10) Standard Limited Warranty Insulating Glass Unit (Dual Seal Unit)***

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**Northwestern Industries-Arizona** (here in after called “**NWI-AZ**”) warrants for a period of TEN (10) years from date of manufacture and under normal conditions, the insulated glass units shall be free of material and workmanship defects. **NWI-AZ** warrants (here in after called “**PURCHASER**”) and to no other company or person.

In the event that the insulated glass unit fails to conform to the Limited Warranty as described above, NWI-AZ must be notified in writing of such failure. Liability under this Warranty for defective insulated glass unit is limited, at NWI-AZ exclusive option, to replacing such insulated glass unit without charge F.O.B. nearest shipping point of NWI-AZ to place of original delivery, or in the alternative, a refund of 100% of NWI-AZ original selling price for such insulated glass product. If NWI-AZ elects to replace the defective glass, NWI-AZ will not be liable for any other expenses, including, but not limited to, removal of the defective unit, installation of replacement units, any labor, materials, and/or any other damages, including incidental, indirect, special or consequential damages.

NWI-AZ will have no liability under this Warranty, if any of the following events have occurred;

- Glass breakage, product failure due to improper usage; product failure due improper handling, loading, unloading or storage; incompatibility with other glazing or installation materials, including, but not limited to coatings, sealants, gaskets, setting block, lubricants, insulation or any other materials, faulty installation or building construction; damage caused by water not attributable to the NWI-AZ product.
- Failure to adhere to NWI-AZ instructions regarding installation and/or maintenance of unit including written proof of routine maintenance in accordance to GANA, IGMA or AAMA. NWI-AZ reserves the right to inspect units in the field, any NWI-AZ product that is alleged to be defective. In the event that a NWI-AZ dual seal unit G3 Tri Seal or box spacer unit is found and verified by NWI-AZ to be defective, NWI-AZ will provide a replacement unit at no charge (FOB nearest shipping point to place of installation) or, at NWI-AZ option refund the purchase price of the glass.

Insulated units containing laminated glass will be covered under laminated glass warranty from date of manufacture. The insulated glass warranty does not apply IG Unit(s) used or installed in high-moisture environments, i.e. in swimming pool enclosures, greenhouses, solar collectors and refrigeration enclosures; unit(s) used or installed in high vibration environments, i.e. motor vehicles, travel trailers, water craft or aircraft; unit(s) installed with incompatible sealant materials; units that exceed limitations of the I.G. Chart of Limitations (see below).

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### I.G. Chart of Limitations

<u>Glass/Spacer</u>	<u>Glass Area</u>
3.0 mm / Any Spacer	20 sq. ft. max.; long dimension under 84"
4.0 mm / 6 mm Spacer	20 sq. ft. max.; long dimension under 84"
4.0 mm / 8 mm Spacer	30 sq. ft. max.; long dimension under 84"
5.0 mm / 6 mm Spacer	20 sq. ft. max.; long dimension under 96"
5.0 mm / 8 mm Spacer	35 sq. ft. max.; long dimension under 120"
6.0 mm / 6 mm Spacer	20 sq. ft. max.; long dimension under 96"
6.0 mm / 8 mm Spacer	50 sq. ft. max.; long dimension under 144"
6.0 mm / 12 mm Spacer	50 sq. ft. max.; long dimension under 144"

In order to avoid the problems normally experienced with shipping through or installation in higher elevations (2,000 to 4,000 feet), the unit(s) must be equipped with a breather tube to balance atmospheric pressure differentials to the installed altitude. Any unit(s) exposed to moisture conditions prior to installation will not be covered by this warranty.

This limited warranty contained herein is in lieu of all other warranties, either express or implied, including all warranties of merchantability or fitness for a particular purpose, which warranties are hereby expressly disclaimed. This warranty may not be changed except in writing by a duly authorized officer of **NWI-AZ. Northwestern Industries-Arizona** specifically makes no warranty as to the suitability of the unit(s) for any particular application.

All warranty claims arising within the applicable period must be presented in writing within 90 days of discovery of the facts to **NWI-AZ**, accompanied where practicable by proof of purchase. Upon verification, **NWI-AZ** shall, at its option, either furnish the **PURCHASER** replacement unit(s) shipped at **NWI-AZ'** expense or provide a refund of the original price to the **PURCHASER**. The warranty does not apply to material that is not paid in full.