



HydroShield HS-10 Warranty

What is Warranted and For How Long?

HydroShield warrants that the HS-10 coating will provide a lower maintenance surface for a period of ten years from the date of purchase. The HydroShield HS-10 is warranted to the Original End-User Customer. The HydroShield HS-10 warranty protects against staining, corrosion, or discoloration under normal usage and conditions.

Who is Covered?

Except where prohibited by state law, this Limited Warranty extends only to the Original End-user Customer and is non-transferable. This Limited Warranty applies to HydroShield HS-10 purchases after January 1, 2011. For warranty coverage on purchases before that date, please contact HydroShield Customer Service at www.hydroshield.net.

How to Register Your HydroShield HS-10 Purchase to Obtain Warranty Coverage

To obtain coverage under this Limited Warranty, Original End-user Customers must register their purchases online at www.hydroshield.net within 90 days of purchase, except where state law prohibits requiring registration. Customers should retain a copy of the online purchase registration page along with their invoice. Although registration is recommended for all purchases to insure best customer service, purchasers in California and elsewhere where requiring registration is prohibited by law are not required to register to obtain warranty coverage and failure to do so will not diminish their warranty rights.

Conditions / How to Make a Claim

HydroShield HS-10 Surface Protection must be maintained as per manufacturer's instructions to maintain the warranty. If, within the warranty period, you feel that your glass is no longer easy to clean, please send an email to support@hydroshield.net and provide a brief explanation of the problem along with your name, address, telephone number and date of installation. If it is determined that an area that has been treated has not remained water repellent, HydroShield will gladly provide a Clean & Renew Kit to re-treat the area. HydroShield reserves the right to inspect the glass in order to determine that the product has been maintained in a manner consistent with the manufacturers' instructions.

Limitations

This Limited Warranty does not cover scratches, chips, breakage, or claims for glass that has been discarded or destroyed before a HydroShield Representative has inspected it. This Limited Warranty is void if the glass that is treated with the HydroShield HS-10 is damaged by accident, improper use, failure to follow HydroShield recommended cleaning, installation, or handling procedures, or other causes outside HydroShield's control, or if the product is altered in any way. If, after an on-site inspection, it is determined that a HydroShield Clean and Renew Kit will not provide sufficient warranty coverage, this Limited Warranty does not cover labor charges, shipping charges or other costs relating to removal or reinstallation of either the HydroShield HS-10 coating or replacement glass. Any warranties implied by law are limited to the duration of the 10 year Limited Warranty. Except for the Limited Warranty stated here, there are no express or implied warranties of any kind and no warranties of merchantability or fitness for particular purpose, and no warranty shall be implied by operation of law or otherwise. In no event shall HydroShield be liable for indirect, special, incidental, or consequential damages of any kind, even if such damages are foreseeable and even if HydroShield has been advised of the possibility of such damages.